

Date: 12/19/2017

Committee: Member Services Committee (MSC)

Chair: Tiffany Horsley, BSN, RN, CIC

Vice-Chair: Steve Odachowski, RN, BSN, CIC

Staff liaison(s): Crystal Moohn, Associate Director, Component Relations

Purpose of Committee: The Member Services Committee is responsible for adding value to APIC membership through the creation and implementation of new membership policies and programs. The committee oversees the development of new membership initiatives and engagement programs. This committee also provides oversight for chapters and sections.**Items for Board Consideration/Vote:**  None at this time.

**Recent Deliverables:**

• N/A

**Short-term initiatives:**

|  |  |  |
| --- | --- | --- |
| **Initiative** | **Status** | **SP 2020** |
| Conduct second Chapter Health Survey and perform comparative data analysis between 2016 and 2018 surveys. | The chapter health survey will take place in Q1 2018. Results will be shared and incorporated into chapter resource development beginning in Q2. | CC |
| Assessment, evaluation and continued promotion of Chapter Mentoring Toolkit | The program was rolled out in Q1 2017. Beginning in Q1 2018, we will evaluate effectiveness of the program, make necessary enhancements and continue to promote across APIC and chapter membership  | CC |
| Enhance Online Section Community Moderator Program by providing moderator tools, resources and tracking plans  | In progress. Roll out of tools and resources anticipated prior to Annual Conference 2018 (April 2018).  | CC |

**Long-term initiatives:**

|  |  |  |
| --- | --- | --- |
| **Initiative** | **Status** | **SP 2020** |
| Research and identify viable options for new APIC membership model(s) | Research and discussions began in Q3; initial framework has been developed. Final draft proposal to be submitted for BOD review in June 2018.  | CC |
| Establish criteria, policies and procedures for chapter dissolution  | Delayed. Committee will submit to Policy & Bylaws Committee & APIC BOD by August 2018.  |  |

Please indicate which strategic goal as part of Strategic Plan 2020 that each initiative supports using the following abbreviations: PS = Patient Safety, IS = Implementation Science, CC = Competency and Certification, PP = Advocacy/Public Policy, DS = Data Standardization

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**Chair**

Tiffany Horsley, BSN, RN, CIC

Kansas City, KS

*Term Expires: 12/31/2018*

**Vice Chair**

Steve Odachowski, RN, BSN, CIC

Tacoma, WA

*Term Expires: 12/31/2018*

**Members with Terms Expiring 12/31/2018**

* Wilma Salkin, RN, BSN, CIC

Bondville, VT

* Stephanie Tismer, RN, BSN,CIC

Scandia, MN

* Nicole Nomides, MT(ASCP), MS, CIC

Ann Arbor, MI

**Members with Terms Expiring 12/31/2019**

* Azita Kamkar,MPH, BS, MT(ASCP), CIC

Olympia, WA

* Aimee Baerlocher, MPH, CIC

Boise, ID

* DeAnn Richards, RN, CIC

Madison, WI

**Members with Terms Expiring 12/31/2020**

* Brenda Naylor, MSN, RN, CIC\*

Toledo, OH

* Jessica Hayashi, MS, RN, CIC, CPHQ, FACHE\*

Schenectady, NY

* Randy Ennis, BBA, ASN, CIC\*

Canton, GA

**Senior Advisor (Note: formerly Board Liaison)**

Name

City, State

**Staff Liaison(s)**

Name: Crystal Moohn

Title: Associate Director, Membership & Component Relations